

TeacherTeacher.Asia

RULES & TERMS | DRAFT 4

Students, Teachers & Website Users • Working draft for review • Not approved for publication

Website: www.teacherteacher.asia Effective date: [TO CONFIRM]

Important revision: All payments for lessons and services are processed through TTA2. Direct student-to-teacher payments intended to bypass TTA2 are prohibited. Purchase and credit references use five digits (P-00001 / C-00001).

PART 1 — GENERAL RULES

1. About TeacherTeacher.Asia

TeacherTeacher.Asia (TTA2) connects students seeking online English lessons with teachers offering them. The platform provides teacher profiles, student profiles, search and matching, verification, optional teacher services, lesson purchases, credits, individual and repeating bookings, payment processing and associated records. TTA2 administers all payments for lessons and platform services. By using TTA2, users agree to these Rules & Terms and any applicable service-specific conditions.

2. Who May Use the Website

Students, teachers and other legitimate visitors may use TTA2. Users must give accurate information and act lawfully. Where a student is under 18, appropriate parent or guardian involvement and consent are required. Users may not impersonate others, create fraudulent accounts or misuse the platform.

3. Accounts and Personal Information

Users must keep account information accurate and protect access credentials. TTA2 processes information required for teacher listings, student profiles, matching, verification, purchases, credits, bookings, payments and support in accordance with its Privacy Policy and applicable law.

PART 2 — STUDENTS

4. Student Registration

Students may create a Student Profile without a registration fee. Profile details may include English level, learning goals, preferred schedules and teacher preferences. Students should keep this information accurate and current.

5. Finding and Matching Teachers

Students can browse and filter teacher listings and receive recommendations based on available student and teacher information. A match is a recommendation, not a guarantee of compatibility, availability, lesson quality or results. Students choose which teacher to book.

6. Understanding Teacher Labels

FREE means a standard teacher listing; VERIFIED means the teacher completed TTA2 Red Tag Verification; FEATURED means paid priority visibility; PREMIUM refers to a separate programme

whose terms are not finalized. Featured or Premium status does not automatically confer verification, and no label guarantees teaching results.

7. Buying Lessons — Payments Through TTA2

ALL student lesson payments must be made through TTA2's authorized purchase and payment facilities. Students purchase eligible lessons or credits through TTA2, not by paying teachers directly. The price, currency, credit quantity and applicable conditions must be presented before payment. Successful payment should generate the corresponding credit record. Students and teachers must not arrange direct payments to evade TTA2's payment and commission arrangements.

8. Purchase and Credit References

Purchase records use sequential five-digit references such as P-00001, P-00002. Credit records use sequential five-digit references such as C-00001, C-00002. These identify transactions and credit records; they are not proof that a lesson was delivered. This is the agreed reference specification; implementation status should be checked separately.

9. Booking Lessons

TTA2 supports Individual and Repeating lesson bookings. Booking depends on teacher availability, the relevant booking rules and sufficient credits. If credits are insufficient, the student may be directed to Buy Lessons before continuing. A booking is confirmed only when the TTA2 booking process is completed successfully.

10. Lesson Credits

Credits are recorded and managed by TTA2 and applied to eligible bookings. Credits used, available, adjusted or returned must be reflected in the platform's records. Credit expiry, transferability, use restrictions and unused-credit refunds: [TO CONFIRM]. These conditions must be made clear before purchase.

11. Individual and Repeating Bookings

Students should check teacher, date, time, duration and repeating schedule before confirmation. Repeating lessons remain subject to teacher availability and the published booking conditions. Rules for changing or ending repeating bookings, including credit adjustments: [TO CONFIRM].

12. Cancellations, Rescheduling and Missed Lessons

Students and teachers must follow TTA2's cancellation and rescheduling process. Rules must specify notice periods, no-shows, teacher cancellations, technical failures, repeating-booking changes and when credits are returned or forfeited. Exact deadlines and outcomes: [TO CONFIRM]. No automatic forfeiture is established by this draft.

13. Student Payments, Corrections and Refunds

All payments and refunds for lessons are administered through TTA2's authorized payment arrangements, not settled directly between students and teachers. Payment or credit discrepancies should be reported to TTA2. TTA2 will investigate and apply the published refund and credit-adjustment policy and applicable law. Detailed refund conditions: [TO CONFIRM].

14. Student Responsibilities

Students should attend on time, communicate respectfully, use accounts and credits legitimately, protect lesson links and report booking or payment errors. Students must not bypass TTA2 by offering or making direct lesson payments to teachers.

PART 3 — TEACHERS

15. Teacher Registration

Teachers may register and maintain a standard listing free of registration or listing fees, subject to eligibility and these Rules & Terms. Profile claims about identity, qualifications, experience and availability must be accurate.

16. Teacher Responsibilities

Teachers must communicate professionally, maintain availability, honour confirmed bookings, prepare for lessons, protect student information and follow applicable rules. Teachers must not misrepresent qualifications, verification status or guaranteed results.

17. Teacher Bookings and Lesson Delivery

Teachers participating in TTA2 bookings must manage their schedules and promptly report any inability to teach. Lesson completion and cancellations must be accurately recorded. Teachers must not mark undelivered lessons as completed.

18. Teacher Earnings, Payments and Platform Commission

All student lesson payments are collected and administered through TTA2. Teachers must not request or accept direct lesson payments from TTA2 students to bypass the platform. TTA2 records teacher earnings, commission and relevant adjustments and pays teachers through its authorized payment arrangements. A 20% commission rate has been discussed for the system; the final rate, calculation basis, payout schedule, payout method, refunds and exceptions are [TO CONFIRM] before publication. No guaranteed student numbers or earnings are promised.

PART 4 — TEACHER OPTIONS & BENEFITS

19. General Principles

Teacher options are FREE, VERIFIED, FEATURED and PREMIUM. They serve distinct purposes and may coexist where eligible. Paying for one option does not automatically provide another option. All fees for optional services must be paid through TTA2.

20. FREE — Standard Teacher Listing

Standard teacher registration and listing are free. Eligible teachers may appear in searches and use ordinary discovery facilities. Free does not automatically include Red Tag Verification, Featured placement, Premium benefits or profit-sharing rights.

21. VERIFIED — Red Tag Verification

Applications are free and not every applicant is accepted. TTA2 checks that the applicant is a real person, that important profile information is truthful and that the applicant can teach English online to the required standard. Accepted applicants pay a US\$25 Verification Processing Fee through TTA2 before processing begins; payment does not guarantee verification. Successful teachers receive the Red Tag. There are no verification levels, no priority-placement benefit and no scheduled expiry. TTA2 may review or withdraw status for material inaccuracies, changed circumstances or rule breaches. Verification is not a guarantee of teaching results.

22. FEATURED — Priority Teacher Visibility

Featured plans: 3 months for US\$75 or 12 months for US\$240, paid through TTA2. Featured teachers receive priority exposure on the Welcome and Find a Teacher pages with fair daily rotation among active Featured teachers. The chosen start date may be no earlier than the following day. Successful

payment is required to reserve the period. Additional periods purchased while one is active run consecutively, preserving purchased time. Featured does not change verification status or guarantee enquiries, bookings or income.

23. PREMIUM — Proposed Premium and Founders Programme

Premium is a proposed combined programme drawing on the historical Founders concept. Possible benefits include special visibility, potential listing-charge refunds, consultation or voting on selected matters, early updates, priority consideration for opportunities and possible participation in defined distributable profits. Historical Founders discussions contemplated 50% of net and clear profits, if any, allocated according to agreed contributions and participation terms; historical agreements must be reviewed separately. Premium fees, contribution rights, duration, refund conditions and profit calculations are NOT finalized. Illustrative contributions are not a current offer. No profit or return is guaranteed. Any future payments must go through TTA2 and any financial participation must receive appropriate legal/regulatory review before launch. Premium does not automatically include paid Featured or Verified status.

PART 5 — PAYMENTS, RECORDS AND REFUNDS

24. Centralized Payment Processing

ALL payments associated with TTA2 lessons, bookings, lesson credits and optional teacher services are made through TTA2's authorized payment arrangements, which may include Stripe or other designated providers. Teachers and students must not use direct bank transfers, cash, personal payment links or other off-platform methods to bypass TTA2 for TTA2-arranged lessons. Applicable prices and charges must be disclosed before payment.

25. Purchase, Credit, Booking and Commission Records

TTA2 maintains transaction, credit, booking, commission and settlement records. These may be used to investigate errors, make authorized adjustments, issue refunds, calculate teacher earnings and meet accounting or legal requirements. Corrections should preserve an appropriate audit trail. Purchase and credit reference formats are P-00001 and C-00001 respectively.

26. Refunds for Teacher Services

Verification Processing Fees pay for processing, not a successful verification result. Featured fees purchase a defined visibility period, not student enquiries. Any refund or cancellation rules must be disclosed before purchase and comply with applicable law. Where TTA2 cannot deliver a purchased service, an appropriate remedy may include an extension, replacement or refund. Detailed teacher-service refund rules: [TO CONFIRM].

27. No Off-Platform Payments or Commission Avoidance

Students must pay TTA2 for TTA2-arranged lessons. Teachers must not solicit or accept direct payments for those lessons or encourage students to circumvent TTA2 booking, credit or payment systems. Suspected circumvention may be investigated and may lead to proportionate account or listing action, subject to applicable law and any appeal process. The scope of this rule for pre-existing independent teacher-student relationships: [TO CONFIRM].

PART 6 — CONDUCT, SAFETY AND PRIVACY

28. Acceptable Conduct

Fraud, impersonation, harassment, spam, misleading profiles, unauthorized data collection, manipulation of bookings/credits/payments and interference with the website are prohibited. TTA2 may investigate and take proportionate action.

29. Student Safety

Teachers must maintain appropriate professional boundaries. Parents or guardians should supervise minors as appropriate. Serious safety concerns may lead to immediate protective action and referral to authorities where necessary or legally required.

30. Privacy and Data Protection

TTA2 processes information necessary for matching, verification, bookings, purchases, credits and support in accordance with a separate Privacy Policy and applicable law. Users must not misuse personal information. Public teacher-profile information may be visible to website visitors.

31. Intellectual Property

TTA2 branding, original content, designs and software belong to their respective rights holders. Users retain rights in content they lawfully provide and grant TTA2 permissions reasonably necessary to display it and operate the services. Users must not upload material without permission.

PART 7 — WEBSITE MANAGEMENT

32. Account and Listing Reviews

TTA2 may review profiles, payment activity, verification status and reported misconduct. It may seek clarification, restrict features, suspend accounts or remove listings when reasonably justified. Immediate action may be necessary for fraud, security or serious safety risks. Users may seek review where appropriate.

33. Changes to Services

TTA2 may improve or discontinue services and change future prices or unpaid benefits. Paid benefits already purchased for an agreed period will be honoured or appropriately remedied if unavailable. Changes will not retrospectively remove accrued legal or contractual rights.

34. Website Availability

TTA2 aims for reliable operation but cannot guarantee uninterrupted service. Maintenance, internet failures and third-party outages may affect access. TTA2 will investigate material impacts on purchases, credits, bookings or paid services and provide remedies consistent with applicable law.

35. Responsibilities and Limitations

TTA2 is responsible for the payment, credit, booking and platform services it expressly provides. Teachers are responsible for delivering agreed lessons, and students for participation and compliance with booking rules. TTA2 does not guarantee educational results or teacher earnings. Nothing excludes liability or rights that cannot lawfully be excluded.

36. Complaints and Disputes

Users should contact TTA2 about account concerns, verification, payment discrepancies, missing credits, booking errors, refunds, suspected off-platform payments or misconduct. TTA2 may review relevant records and investigate. A particular dispute outcome is not guaranteed.

37. Updates and Governing Law

Material updates to these Rules & Terms will be communicated appropriately and carry an effective date. Governing law, legal operator and dispute jurisdiction: [TO CONFIRM], subject to mandatory consumer and privacy protections.

38. Contact Information

Website: www.teacherteacher.asia

Legal business name: [TO CONFIRM]

Business address: [TO CONFIRM]

Contact email: [TO CONFIRM]

Effective date: [TO CONFIRM]

REVIEW NOTES — ITEMS STILL TO CONFIRM

- Student cancellation, no-show, rescheduling and refund deadlines.
- Credit expiry, transfers, adjustments and unused-credit refunds.
- Teacher commission rate, calculation basis, payouts and settlement timing.
- Scope of the off-platform payment rule for any independently established relationships.
- Premium/Founders legal and financial arrangements; legal entity, jurisdiction, contact details.

Draft 4 is for internal review and should receive appropriate legal review before publication, particularly for payments, consumer rights, privacy and Premium/Founders financial participation.